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#### **FACSIMILE TRANSMITTAL**

TO:

FROM:

Name: Mail Stop AMENDMENT

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Date:

Amedeo F. Ferraro

Art Unit 3624/Examiner Alain Bashore

Firm: U.S. Patent & Trademark Office

Phone No.: 310-286-9800

Fax No.: 703-872-9306

Subject: U.S. Patent Application No. 09/921,107

No. of Pages (including this): 16

September 16, 2004

Kevin P. Headings et al. Filed: July 31, 2001

SUBSCRIBER MANAGEMENT SYSTEM

Attorney Docket No. 108.0008-00000

Customer No. 22882 Confirmation No.: 7091 Confirmation Copy to Follow: NO

## Message:

#### CERTIFICATE OF TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that the attached Transmittal Form (in duplicate; \$950.00 three-month extension fee is to be charged to Deposit Account No. 50-1068) and Amendment are being facsimile transmitted to the U.S. Patent and Trademark Office on September 16, 2004.

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**FORM PTQ-1083** 

Attorney Docket No.: 108.0008-00000

T-241 P.002

Customer No. 22882

# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Kevin P. Headings et al.

Serial No: 09/921,107 Filed: July 31, 2001

SUBSCRIBER WANAGEMENT SYSTEM For:

Confirmation No.: 7091

Art Unit: 3624 Examiner:

Alain Bashore

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SEP 1 6 2004

Mail Stop AMENDMENT Commissioner for Pater is P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir.

Transmitted herewith is a raply to the Office Action dated March 16, 2004 in the above-identified application.

No additional fee is required.

冈 Applicant hereby requests a three-month extension of time to respond to the above office action,

The fee has been calculated as shown below:

·	(Col 1) CLAMS REMAINING AFTER AMENDMENT		(Col. 2) HIGHEST NUM PREVIOUSLY PAS		(Col 3) PRESENT EXTRA*	LG/SI		XDYL. DUE
TOTAL CLAIMS FEE	31		31		0	LG=518 SM=\$9	\$18	\$ 0
INDEPENDENT CLAIMS FEE	5	•	5	400	0	LC=\$85 SM=\$43	\$80	\$ 0
FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIMS  LAIRGE ENTITY FEE = \$280 SMALL ENTITY FEE = \$145								\$ 0
							TOTAL	\$ ٥

If the entry in Col. 1 is less than the entry in Col. 2, write "0" in Col. 3.
If the "Highest Number Previously Paid For" IN THIS SPACE is less than 20, write "20" in this apace.
If the "Highest Number Previously Paid For" IN THIS SPACE is less than 3, write "3" in this apace. The "Highest Number Previously Paid For" (Total or Independent) is the highest number found from the equivalent pox on Col. 1 of a prior amendment or the number of claims originally sted.

A \$950.00 three-month extension fee is to be charged to Deposit Account No. 50-1068.

A check in the amount of \$\_\_\_ to cover the above fees is enclosed.

The Commissioner is hereby authorized to charge any deficiencies of fees associated with this communication or credit any overpayment to Deposit Account No. 50-1068. A copy of this sheet is enclosed.

Any filing fees under 37 C.F.R. § 1.16 for the presentation of extra claims

囟 Any patent application processing fees under 37 C.F.R. § 1.17

> Respectfully submitted. MARTIN & FERRARO, LL?

Date: September 16, 2004

1557 Lake O'Pines Strest, NE Hartville, Ohio 44632 Telephone: (330) 877-0700 Facsimile: (330) 877-2030

nedeo F. Feffan) Registration No. 37.125

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PATENT Attorney Docket No. 108.0008-00000 Customer No. 22882

SEP 1 6 2004

### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	)	Confirmation No :7091
Kevin P. Headings et al.	j	
Serial No.: 09/921,107	j	Group Art Unit: 3624
Filed: July 31, 2001	j	Examiner: Alain Bashore
For: SUBSCRIBER MANAGEMENT	)	
SYSTEM	Ś	•

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

## **AMENDMENT**

In reply to the Office Action dated March 16, 2004, the period for reply having been extended for three months by a request for extension and fee payment filed concurrently herewith, please amend the application as follows:

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks begin on page 7 of this paper.